



BP/HS/120124

Mr Mike Bishop
Highstone House
165 High Street
Barnet
EN5 5SU

24th January 2012

Dear Mike,

Highstone House Offices

BidPartners has had offices for almost 9 years in Highstone House and I wanted to take this opportunity to thank you and your team for providing our company with a high quality of service throughout.

Of particular note has been:

- the highly professional image that the Highstone House office presents to our clients when they visit; being welcomed by your reception team on arrival, shown to our office and any queries handled by your experienced, well presented team
- handling of mail/parcel deliveries and collections, which has run seamlessly throughout the 9 years and enables us to be confident that couriers can always deliver/collect during office hours even if a member of our own team is not present at that time
- having started in one of your smaller offices and then moved within Highstone House to larger offices as our Company grew, the flexibility that Highstone House offers has been highly advantageous in terms of allowing us to increase office space without the upheaval and expense of moving to a new address
- office maintenance issues have always been dealt with rapidly and without disruption to our business. Cleaning is efficient and security handled effectively

Please pass on our thanks to your team. Basing our Company in Highstone House has allowed us to focus on managing our business without the distraction of handling office infrastructure issues ourselves.

Yours sincerely,

A handwritten signature in blue ink that reads 'Stafford'.

Stafford Watson
Managing Director

Highstone House, 165 High Street, Barnet, EN5 5SU
Tel 020 8440 3344 e: bidpartners@bidpartners.com w: www.bidpartners.com

Reg Office: 18 Forest Road, Loughton, Essex IG10 1DX Reg in England No. 04890456
Directors: Andy Downie, Aidan O'Brien, Stafford Watson, Jamie Gabb

